MP3 Players/Cell phones

Units 6 &7



AGENDA

01

Learn about MP3 players

02

Learn about cell phones

03

Learn about investigating a problem

04

Learn about offering help

Food for thought

1. What do you use an MP3 player for?
2. Have you ever had an MP3 player freeze?



Georgia Electronics Announces Immediate Recall of Digital Media Players

Georgia Electronics is recalling its Model X.1 **MP3** players. An error occurs as the players attempt to **decode AAC** files. When **playlists** containing AAC files are opened, the **bitrate** on all files slows down. Players will eventually **freeze** in these situations.

This issue also affects the Model X.2 player, but a recall is not necessary. Georgia Electronics has created a **driver** to correct the problem in Model X.2 players. This driver may be downloaded free of charge from the company's website. It must then be **uploaded** to the MP3 player through the included **dock**. The driver requires less than one **gigabyte** of **capacity** on the MP3 player's hard drive.

Unfortunately, Model X.1 players will not accept new drivers and therefore cannot be fixed. Georgia Electronics will refund the full price that consumers paid for the Model X.1. Visit www.georgiaelec.com for details and downloads

Reading

2 Read the recall notice. Then, mark the following statements as true (T) or false (F).

1 T The recall is for Model X.1.

2 T The driver will take up less than one gigabyte of capacity.

3 F The issue is related to the decoding of MP3 files.

Vocabulary

3 Match the words (1-9) with the definitions (A-I).

1	I digital	4	E gigabyte	7	B playlist
2	A AAC	5	H decode	8	C dock
3	D capacity	6	F MP3	9	G bitrate

A a file format that is higher quality than MP3s
B a list of songs chosen by a user
C a device for connecting an MP3 player to a computer
D the amount of room available on a storage device
E a unit of memory
F the standard format for encoding sound files
G a measurement of the amount of data processed per second
H to change a file back to its original form
I storing information in a series of ones and zeros

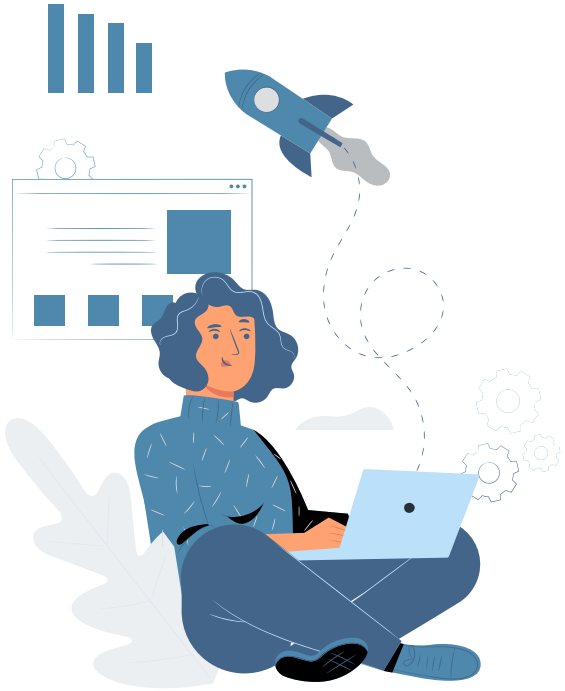


4 Fill in the blanks with the correct words from the word bank.

WORD BANK

upload freeze driver

1 Did you upload the file yet?
2 Computers freeze when too many programs are open.
3 You must install a(n) driver with all new hardware.



Listen to a conversation between a consumer and a company representative. Choose the correct answers.

With a partner act out the roles

Speaking

8 **With a partner, act out the roles below based on Task 7. Then, switch roles.**

USE LANGUAGE SUCH AS:

I've got a problem with my ...

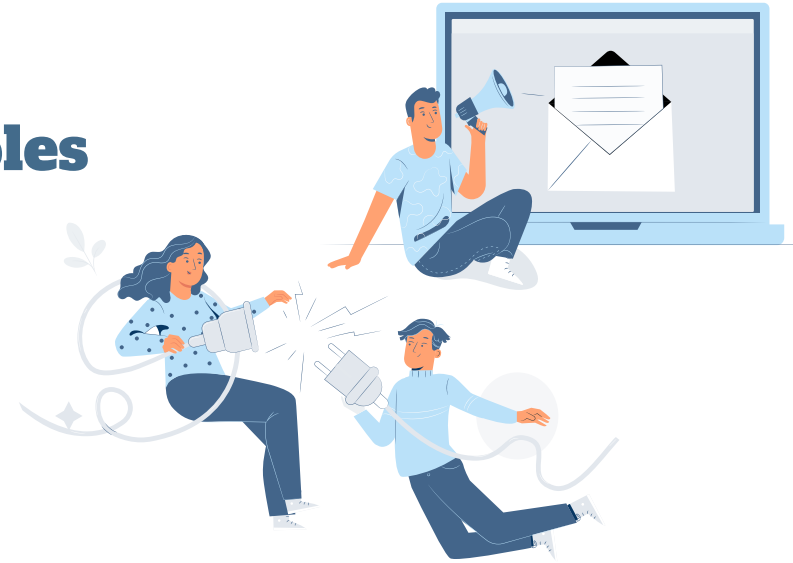
Which model do you have?

Tell me about the problem you're having.

Student A: You are a company representative. Talk to Student B about:

- a recall
- model
- problems

Student B: You are calling to get help with your MP3 player. Answer Student A's questions.





Writing

9 **You are a customer experiencing problems with your MP3 player. Use the conversation from task 8 to write a letter to the company telling them about your problems. Make up a name for the customer.**

Dear Sir or Madam,

Sincerely,




Cell
Phones

The Lightning by MobileTech

MobileTech is proud to introduce our most powerful **cell phone** yet, The Lightning. This new **cell phone** has a **touchscreen** display. Access different features with the simple tap of a finger! Inside the phone is a small yet powerful **lithium-ion battery**.

The Lightning conveniently features **caller ID** and **call waiting**. You can also access **voicemail** and send **text messages**. The **voice activation** feature lets you place a call with a simple command. The phone also comes with a wide selection of **ringtones** to choose from.

With its access to a fast **3G network**, The Lightning lets you connect to the Internet quickly and easily. Use it to download a variety of **apps**. Its **Bluetooth** technology lets you communicate with computers and other devices through your phone.

This phone has everything you need and more. With The Lightning by MobileTech, you can connect with people and the Internet faster than ever!

Reading



2 **Read the cell phone advertisement on Mobile Tech's website. Then, complete the table using information from the advertisement.**

Feature	Uses
Voice activation	
3G network access	
Bluetooth technology	

Vocabulary

3 Match the words (1-7) with the definitions (A-G).

1 F Bluetooth
2 D voice activation
3 A lithium-ion battery
4 G 3G network
5 B text message
6 C call waiting
7 E voicemail

A a power source in cell phones
B a short, written message sent to or from a cell phone
C a cell phone feature that alerts users of incoming calls during another call
D a feature that calls a number by speaking instead of by dialing
E a feature that lets you leave or listen to an electronic message
F a wireless network that connects a phone with other devices
G a wireless network that sends and receives data

4 Write a word that is similar in meaning to the underlined part.

1 Tap on the thing that you touch to access its features. t _ _ c _ s _ _ e _ _
2 Listen to this sound or song that signals a call. _ _ n _ t _ _ e
3 I bought a new wireless communication device. c _ l _ _ h _ _ e
4 Check out my new cell phone application. _ p _
5 I have a feature that tells you the name and number of the person calling. c _ _ _ e _ l _

Activities for listening and speaking



Listen to a conversation between two employees.



With a partner act out the roles

Offering help

Let's brainstorm phrases used to offer help

1. You don't know how to send a text message.
2. Your wireless network isn't showing up on your phone.
3. Your phone keeps freezing.
4. Your phones loses power quickly.
5. You don't know how to use your call waiting.
6. You can't turn your Bluetooth on.
7. You don't know how to change your phone's ringtone.
8. Your address book is full.
9. You don't know how to download apps onto your phone.
10. You can't change your voicemail greeting.

THANKS

Do you have any questions?



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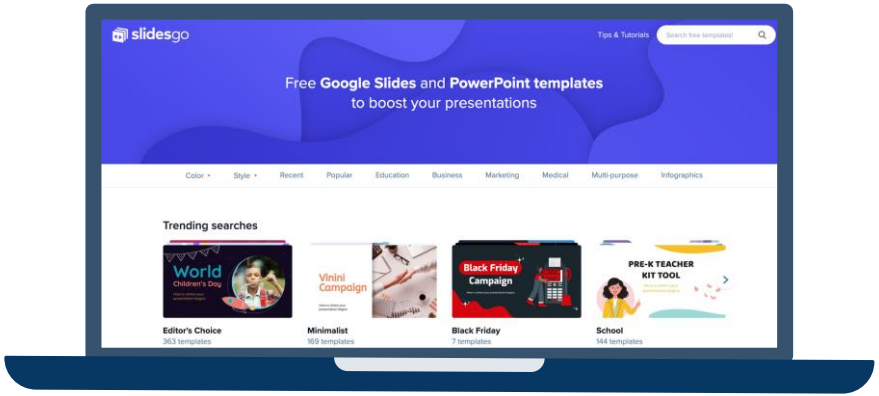
A PICTURE ALWAYS REINFORCES THE CONCEPT

Images reveal large amounts of data, so remember: use an image instead of a long text





WEBSITE

You can replace the image on the screen with your own work. Just delete this one and add yours

PRICING

MARS

Despite being red, Mars is actually a cold place



€12,000

VENUS

Venus is the second planet from the Sun



€60,000

SATURN

Saturn is a gas giant and has several rings



€100,000